

The Ferguson Guide: Resources and Contacts



**Provided By:
Senator Maria Chappelle-Nadal**

Dear Citizen of Ferguson,

The purpose of this guide is to provide information on resources and contacts that may help you in a variety of situations, whether it is starting a business, gaining housing assistance or coping with crisis. The following materials include phone numbers, addresses and other relevant details.



If you don't find the information you need in this booklet, please feel free to write or call my office. It is an honor and a privilege to serve the citizens of Ferguson.

Sincerely,

Maria Chappelle-Nadal
State Senator
14th Senatorial District

**CAPITOL OFFICE:
201 W. CAPITOL AVE., RM. 428
JEFFERSON CITY, MO 65101
(573) 751-4106
FAX: (573) 751-0467**

The services and information contained in this directory were available and accurate as of July 2015.

The contents of this publication are for informational purposes only and do not endorse or imply eligibility or availability.

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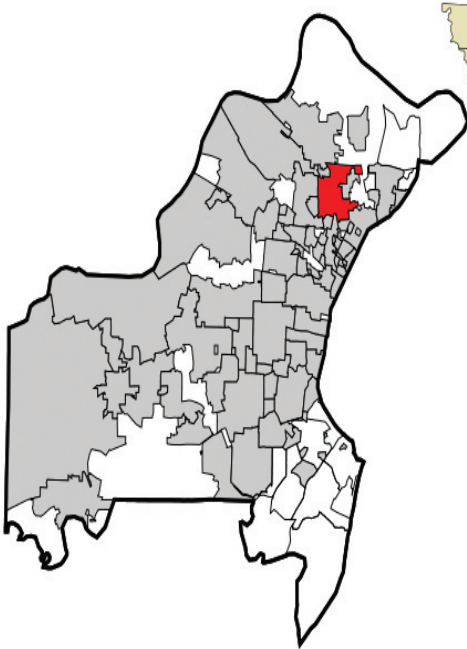
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BUSINESS RESOURCES

If you are interested in starting a business in Ferguson, below are the steps to follow:

Local

(1) Contact the **Administration Office** (314) 524-5158, 110 Church St., Ferguson, MO 63135

Do you know the location?

If **No**: The **Administration Office** can help you find an available site.

If **Yes**: Contact the **Zoning Administrator** (314) 524-5257, to find out if that site is available. 10 Church St., Ferguson, MO 63135

(2) Contact Public Works (314) 524-5191, 108 Church St., Ferguson, MO 63135

Do you need additional building to be done on-site?

Ask about needing building permit and commercial occupancy permit.

Have you passed all necessary inspections?

If **No**: Work with Public Works and Fire Marshall (314) 280-0949 until requirements are met. -- 200 S. Florissant Rd., Ferguson, MO

If **Yes**: Contact Finance Department (314) 524-5254 to apply for business license. -- 110 Church St., Ferguson, MO 63135

If you need liquor license, contact City Clerk (314) 524-5152 -- 110 Church St., Ferguson, MO 63135

County

All businesses must register with the **Assessor's office** (314-615-5104) for personal property taxes.

This office also issues Merchant's Licenses (retail or wholesale) and Manufacturer's Licenses (for businesses that manufacture products) -- Saint Louis County Assessor, *41 South Central Avenue, Clayton, MO 63105-1799*

State

If you are interested in starting a corporation or LLC, contact the **Business Services Division** of the **Missouri Secretary of State** (573-751-4936) -- *600 W. Main St., Jefferson City, MO*

Everyone doing business in Missouri under a name other than their own **must register that fictitious** name with the Secretary of State, even if it is not a corporation or other statutory entity. The registration form can be found at <https://bsd.sos.mo.gov>.

SMALL BUSINESS ADMINISTRATION - ASSISTANCE

The SBA provides a number of services to help potential entrepreneurs get started:

- Financial assistance for new or existing businesses through guaranteed loans made by area bank and non-bank lenders.
- Free counseling, advice and information on starting, better operating, or expanding a small business is provided through SCORE — Counselors to America's Small Business, Small Business and Technology Development Centers (SBTDC),
- Women's Business Centers (WBC) and the Veterans Business Resource Center (VBRC).

They also conduct training events throughout the district, some require a nominal registration fee.

-Assistance to businesses owned and controlled by socially and economically disadvantaged individuals through the 8(a) Business Development Program. Please contact Gary Alexander at 314-539-6612 or gary.alexander@sba.gov.

-A Women's Business Ownership Representative is available to assist women business owners. Please contact Angie Wells at 314-539-6613 or angela.wells@sba.gov.

-Special loan programs are available for businesses involved in international trade.

The SBA has a variety of loan programs, with differing requirements. In most of these, the three main players are the applicant small business, the lender, and the SBA. The agency does not actually provide the loan — they guarantee a portion of the loan provided by a lender (except for microloans). The lender can be a regulated bank or credit union, or a community based lending organization.

A business will need to make an application to the lender by providing them the documents they require – this generally includes a business plan that explains the following:

- What resources will be needed to accomplish the desired business purpose
- The associated costs
- The applicants' contribution
- Planned uses for the loan proceeds,
- A listing of the assets that will secure the loan (collateral)
- An explanation of how the business will be able to repay the loan in a timely manner.

Before approaching a lender, the SBA recommends you meet with a professional for counseling/training in presenting your business model.

For more information on SBA-sponsored events and workshops in the St. Louis area, visit (<https://www.sba.gov/offices/district/mo/st-louis>).

Disaster Loans Through the SBA

If you are in a declared disaster area and have suffered any disaster related damage, you may be eligible for federal disaster assistance. Homeowners and renters must register with the Federal Emergency Management Agency to obtain a FEMA Registration ID Number by calling 1-800-621-3362.

You can also apply for a disaster loan online - <https://www.sba.gov/content/disaster-loan-paper-applications>

You can also contact them with the information provided below.

Small Business Administration

St. Louis District Office
1222 Spruce St. Suite 10.103
St. Louis, MO 63103
Phone:
314-539-6600

Other Helpful Links:

www.sba.gov/mo/stlouis

Resource Guide

https://www.sba.gov/sites/default/files/files/resourceguide_3124.pdf

PROPERTY RESOURCES

Rebuilding Businesses

If you are a business owner in Ferguson who has incurred property damages, you may be eligible for the Small Business Relief Program. To find out, contact the Recovery St. Louis Help Desk (314-206-3235) or by email at RecoverySTL@stlregionalchamber.com – *One Metropolitan Square, Suite 1300, St. Louis, MO 63102*

Home Weatherization

If your home is in need of better protection from the weather, as well as improvements in air quality, heating and energy efficiency, contact the Community Action Agency of St. Louis County (314-863-0015) to see if you are eligible for their Weatherization Assistance Program. --
2709 Woodson Rd., St. Louis, MO 63114

For other housing-related needs, the following contacts are based in the St. Louis area.

Almost Home

3200 St. Vincent Ave.
St. Louis, MO 63104
(314) 771-4663

The Bridge – Centenary Church

1610 Olive St.
St. Louis, MO 63103
(314) 421-3136

Community Action Agency of St. Louis County

2709 Woodson Rd.

St. Louis, MO 63114

(314) 863-0015

Covenant House Missouri

2727 N. Kingshighway Blvd.

St. Louis, MO 63113

(314) 533-2241

Habitat for Humanity

3763 Forest Park Ave.

St. Louis, MO 63108

(314) 371-0400

Shalom House

1040 S. Taylor Ave.

St. Louis, MO 63110

(314) 534-1010

St. Patrick Center

800 North Tucker Blvd.

St. Louis, MO 63101

(314) 802-0700

Urban League of Metro St. Louis

3701 Grandel Square

St. Louis, MO 63108

(314) 615-3600

Good Shepherd

1340 Partridge Ave.
St. Louis, MO 63130
(314) 854-5700

Karen House

1840 Hogan St.
St. Louis, MO 63106
(314) 621-4056

EMERGENCY RESOURCES

In times of crisis, anxiety, distress and uncertainty can affect everyone in the community. It is essential to know what resources you can depend on during these occasions. Provided below are available contacts.

MENTAL HEALTH SERVICES & COPING WITH DISASTER

Substance Abuse and Mental Health Services Administration

In times of disaster, 24/7 hotlines to reach a mental health professional are available. These callers and texters are trained to counsel people suffering the effects of human disaster, and can also provide referrals to other resources.

(National) SAHMHSA Disaster Distress Helpline:
1-800-985-5990

Texting-based service also available:
SMS (text 'TalkWithUs' to 66746)

(Local) Behavioral Health Response: 1-800-811-4760

The following organizations and nonprofits are providers of mental health services based in the St. Louis Area.

ADAPT of Missouri

323 Consort Dr.
Ballwin, MO 63011
(888) 657-3201

Agape Christian Counseling Service

9378 Olive Blvd., Suite 317
St. Louis, MO 63132
(314) 994-9344

Annie Malone Children & Family Center

2612 Annie Malone Dr.
St. Louis, MO 63113
(314) 531-0120

Avenues Counseling

1612 S. Big Bend Blvd.
St. Louis, MO 63117
(314) 529-1391

Behavioral Health Response

12647 Olive Blvd.
Creve Coeur, MO 63141
(314) 469-4908

Center for Counseling & Family Therapy

3700 Lindell Blvd.
Morrissey Hall, Suite 1100
St. Louis, MO 63108
(314) 977-2505

CHADS Coalition for Mental Health

Mailing Address: P.O. Box
510528, St. Louis, MO 63151
Office: 180 Crestwood Plaza,
St. Louis, MO 63126
(314) 952-2046

Christian Family Services

7955 Big Bend Blvd.
Webster Groves, MO 63119
(314) 968-2216

Community Alternatives

3738 Chouteau Ave. #200
St. Louis, MO 63110
(314) 772-8801

Community Psychological Services

1 University Dr., #232
St. Louis, MO 63121
(314) 516-5824

Gateway Central Church of the Nazarene

11703 Old Saint Charles Rd.
Bridgeton, MO 63044
(314) 291-1763

Kids Under Twenty One

2718 S. Brentwood Blvd.
Brentwood, MO 63144
(314) 963-7571

Lutheran Family & Child Services

2800 Elm St.
Saint Charles, MO 63301
(314) 787-5100

Mental Health America of Eastern Missouri

1905 South Grand Blvd.
St. Louis, MO 63104
(314) 773-1399

Metropolitan St. Louis Psychiatric Center

5351 Delmar Blvd.
St. Louis, MO 63112
(314) 877-6500

NAMI St. Louis

1750 S. Brentwood Blvd.,
Suite 511
Saint Louis, MO 63144
(314) 962-4670

Places for People

4130 Lindell Blvd.
St. Louis, MO 63108
(314) 535-5600

Provident Counseling

2650 Olive St.
St. Louis, MO 63103
(314) 371-6500

Saint Louis Psychiatric Rehabilitation Center

5300 Arsenal St.
St. Louis, MO 63139
(314) 877-6500

St. Louis Empowerment Center

1908 Olive St.
St. Louis, MO 63103
(314) 652-6100

St. Louis Mental Health Board

Lindell Professional Building
333 S. 18th St., #200
St. Louis, MO 63103
(314) 535-6964

GENERAL HEALTH RESOURCES DURING EMERGENCIES

*Public Health Emergency
Hotline with DHSS (1-800-
392-0272)*

This number will connect you with a professional who can address a variety of concerns, including retrieving prescriptions/meals while the streets may be unsafe.

For more information about emergency preparation and response, visit <http://health.mo.gov/emergencies/ert/more.php>.

The following organizations and nonprofits are providers of general health services based in the St. Louis Area.

Betty Jean Kerr People's Health Centers

Central Health Center

5701 Delmar Blvd.

St. Louis, MO 63112

(314) 367-7848

Family Care Health Centers

Carondelet

401 Holly Hills Ave.

St. Louis, MO 63111

(314) 353-5190

Grace Hill Health Centers

Soulard-Benton Health Center

2220 Lemp Ave

St. Louis, MO 63104

(314) 814-8700

Water Tower Health Center

4414 North Florissant Ave

St. Louis, MO 63107

(314) 898-1700

**Myrtle Hilliard Davis
Comprehensive Health
Centers**

**Comprehensive Health
Center**

5471 Dr. Martin Luther King
Drive

St. Louis, MO 63112

(314) 367-5820

**Homer G. Phillips Health
Center**

2425 North Whittier St.

St. Louis, MO 63113

(314) 371-3100

**Saint Louis Country
Department of Health**

**John C. Murphy Health
Center**

6121 North Hanley Rd.

Berkeley, MO 63134

(314) 615-0500

**North Central Community
Health Center**

4000 Jennings Station Rd.

Pine Lawn, MO 63121

(314) 679-7800

**If you suffer maltreatment
from a police officer:**

Should a situation involve police presence, it is important to be vigilant against any violations of your rights. In the event of “excessive force or other constitutional violations by persons acting as law enforcement officials or public officials,” the U.S. Department of Justice recommends you contact your local FBI field office, or the district United States Attorney’s Office.

FBI Field Office in St. Louis:

2222 Market Street St. Louis;
MO 63103-2516

(314) 589-2500

www.stlouis.fbi.gov

**United States Attorney’s
Office in St. Louis:**

111 S. 10th St., # 20.333, St.
Louis, MO 63102

(314) 539-220

You may also submit a written complaint directly to the Department of Justice:

Criminal Section

Civil Rights Division
U.S. Department of Justice
P.O. Box 66018
Washington, D.C. 20035-6018

Coordination and Review Section

Civil Rights Division
U.S. Department of Justice
P.O. Box 66560
Washington, D.C. 20035-6560

You may also call the Coordination and Review Section's toll-free number for information and a complaint form, at (888) 848-5306 (voice and TDD).

If you would like to file a complaint alleging discrimination on the basis of disability, you may send a written complaint to:

Disability Rights Section

Civil Rights Division
U.S. Department of Justice
P.O. Box 66738
Washington, D.C. 20035-6738

You may also call the Disability Rights Section's toll-free ADA Information Line at (800) 514-0301 (voice) or (800) 514-0383 (TDD).

How do I file a complaint about the conduct of a law enforcement officer from a federal agency?

If you believe that you are a victim of criminal misconduct by a Federal law enforcement officer (such as the Immigration and Naturalization Service; the FBI; the Customs Service; Alcohol, Tobacco, and Firearms; or the Border Patrol), you should follow the procedures discussed above concerning how to file a complaint alleging violations of the criminal laws we enforce. If you believe that you have been subjected by a federal law enforcement officer to the type of misconduct discussed above concerning “Federal Civil Enforcement,” you may send a complaint to the Coordination and Review Section, at the address listed above. That office will forward your complaint to the appropriate agency and office.

Your complaint should contain the following information:

- Your name, address, and telephone number(s)
- The name(s) of the law enforcement agency (or agencies) involved.
- A description of the conduct you believe violates one of the laws discussed above, with as many details as possible.

Be sure this includes: dates and times of incident(s); any injuries sustained; the name(s), or other identifying information, of the officer(s) involved (if possible); and any other examples of similar misconduct.

- The names and telephone numbers of witnesses who can support your allegations.

If you believe that the misconduct is based on your race, color, national origin, sex, religion, or disability, please identify the basis and explain what led you to believe that you were treated in a discriminatory manner (i.e., differently from persons of another race, sex, etc.).

OTHER CONCERNS

To report a concern related to street accessibility/ transportation, contact the Department of Transportation at 1-888-ASKMODOT.

Youth/Mentoring Organizations in St. Louis

Big Brothers Big Sisters of Eastern Missouri

501 N. Grand Blvd., Suite 100
St. Louis, MO 63103
(314) 361-5900

Boys & Girls Clubs of Greater St. Louis

2901 North Grand Avenue
St. Louis, MO 63107
(314) 335-8000

Catch a Falling Story

6554 Manchester Ave.
St. Louis, MO 63139
(314) 645-5556

Family Court of St. Louis County Mentor Program

501 South Brentwood Blvd.
Clayton, MO 63105
(314) 615-4400

Missouri MENTOR

9375 Dielman Industrial Drive
Olivette, MO 63132
(314) 991-7944

Presbyterian Children's Homes and Services of Missouri

Therapeutic Mentoring Program
1220 North Lindbergh Blvd.
St. Louis, MO 63132
(314) 989-9727

UrbanFUTURE

2823 Olive St.
St. Louis, MO 63103
(314) 776-3434

Boy Scouts of America

Greater St. Louis Area Council
4568 W. Pine Blvd.
St. Louis, MO 63108
(314) 361-0600

Boys & Girls Clubs of Greater St. Louis

2901 North Grand Avenue
St. Louis, MO 63107
(314) 335-8000

Girl Scouts of Eastern Missouri

2300 Ball Dr.
St. Louis, MO 63146
(800) 727-4475

Growing American Youth

Trinity Church
600 N. Euclid
St. Louis, MO 63108
(314) 669-5428

Jewish Community Center

2 Millstone Campus Dr.
St. Louis, MO 63146
(314) 432-5700

The SPOT

4169 Laclede Ave.
St. Louis, MO 63108
(314) 535-0413

YMCA of Greater St. Louis

326 South 21st St., 4th Floor
St. Louis, MO 63103
(314) 436-4100

YWCA Metro St. Louis

4200 Snow St.
St. Louis, MO
(314) 382-9041

St. Louis County Youth Programs**The Center for Youth on the Rise**

12075 Bellefontaine Rd.
Spanish Lake, MO 63138
(314) 355-2348

Doors to Success, Maplewood

Christ Church UCC
2200 Bellevue Ave.
St. Louis, MO 63143
(314) 615-4429

Outstanding Student Leadership

Saint Louis County
41 South Central
Clayton, MO 63105
(314) 615-5000

Food Assistance**All Nations Resource Center**

9735 Halls Ferry Road
St. Louis, MO 63136
(314) 869-6636

All Saints Episcopal Church

2831 N Kingshighway Blvd.
St. Louis, MO 63115
(314) 367-2314

Christ Church Cathedral

1210 Locust St.
St. Louis, MO 63103
(314) 231-3454

Christ Pilgrim Missionary Baptist

1341 N Kingshighway Blvd.
St. Louis, MO 63113
(314) 367-2974

Christians Who Care

803 Lafayette Ave.
Webster Groves, MO 63119
(314) 968-0138

Circle of Concern

112 St. Louis Ave.
Valley Park, MO 63088
(636) 861-2623

**Community Action Agency of
St. Louis County**

2709 Woodson Rd.
St. Louis, MO 63114
(314) 863-0015

Community Helping Ministry

3770 McKelvey Rd.
Bridgeton, MO 63044
(314) 770-2216

**Elmwood Emergency Food
Pantry**

5048 Martin Luther King Drive
St. Louis, MO 63113
(314) 367-9130

**The Emergency Assistance
Ministry (TEAM)**

265 St. Catherine
Florissant, MO 63031
(314) 831-0879

**Grass Roots Food Pantry,
Circle of Light Associates**

8759 Annetta Ave.
St. Louis, MO 63147
(314) 382-8759

Guardian Angel

1127 Vandeventer Ave.
St. Louis, MO 63113
(314) 231-3188

Hope Ministries Food Pantry

206 East Elm Street
O' Fallon, MO 63366
(636) 281-1069

Isaiah 58 Food Pantry

4246 Shaw Boulevard
St. Louis, MO 63110
(314) 771-5714

**Jewish Family and Childrens
Service**

10950 Schuetz Road
St. Louis, MO 63146
(314) 993-1000

Joint Neighborhood Ministry

2911 McNair Avenue
St. Louis, MO 63118
(314) 771-3987

Kingdom House

1321 S. 11th St.
St. Louis, MO 63104
(314) 421-0400

Loaves and Fishes

2750 McKelvey Rd.
Maryland Heights, MO 63043
(314) 291-3857

Missouri Food Stamps

111 North 7th Street
PO Box 771820
St. Louis, MO 63101
(314) 340-7000

**Mount Nebo Missionary
Baptist Church Ministry**

4981 Theodore Ave.
St. Louis, MO 63115
(314) 389-2269

Northside Community Center

4120 Maffitt Ave.
Saint Louis, MO 63113
(314) 531-4161

Operation Food Search

6282 Olive Blvd.
St. Louis, MO 63130
(314) 726-5355

Our Lady of Perpetual Help

4335 Warne Ave.
St. Louis, MO 63107
(314) 535-9794

PAKT Community Center

500 Airport Rd.
Ferguson, MO 63135
(314) 524-2710

**Salvation Army - Maplewood
Corps Community Center**

701 Rannells Avenue
St. Louis, MO 63143
(800) 533-6865

Salvation Army Family Haven

10740 West Page Boulevard
St. Louis, MO 63132
(314) 423-7770

**Shalom Church City of Peace
Food Pantry**

6140 Garfield Avenue
St. Louis, MO 63134
(314) 521-1122

**Society of St. Vincent De Paul
of St. Louis**

100 North Jefferson Avenue
St. Louis, MO 63103
(314) 881-6006

St. Cronan Food Pantry

1202 South Boyle Avenue
St. Louis, MO 63110
(314) 533-0651

St. Nicholas Church

701 North 18Th Street
Saint Louis, MO 63103
(314) 231-2860

St. Patrick Center

800 North Tucker Blvd.
St. Louis, MO 63101
(314) 802-0700

Trinity Presbyterian Church

800 North Tucker Boulevard
St. Louis, MO 63101
(314) 725-3840

**Urban League of Metro St.
Louis**

3701 Grandel Square
St. Louis, MO 63108
(314) 615-3600

West Side Missionary Baptist

4675 Page Boulevard
St. Louis, MO 63113
(314) 535-9002

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